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**[NEWS RELEASE]**

June 28, 2024

KADOKAWA CORPORATION

## **Notification and Apology Concerning Information Leakage caused by the Ransomware Attack**

KADOKAWA CORPORATION (Headquarters: Chiyoda-ku, Tokyo; Chief Executive Officer: Takeshi Natsuno; hereinafter “KADOKAWA”) expresses deep apologies for the significant inconvenience and trouble caused to its readers, users, writers, creators, business partners, shareholders, investors, and other stakeholders by the system failure currently affecting the KADOKAWA Group.

After the discovery of a significant cyberattack including ransomware on servers located in the data center, the KADOKAWA Group promptly established a task force and commenced an ongoing investigation into the possibility of information leakage with assistance including external professional organizations.

During the investigation, the organization that allegedly carried out the ransomware attack claimed that it had caused a leakage of data in KADOKAWA's possession.

The KADOKAWA Group is in the process of confirming the authenticity of the cybercriminal organization's claim. However, upon verifying the data which the cybercriminal organization released, we have confirmed a leakage of some data held by KADOKAWA. Please see the report below.

The police have already begun an investigation. In addition, while providing the relevant authorities with necessary reports, KADOKAWA is endeavoring to confirm the facts and take appropriate actions.

Note that KADOKAWA does not itself store credit card information on KADOKAWA Group customers, including customers of *Niconico* services. This structure prevents the leakage of this information from KADOKAWA.

In July, we expect to receive accurate information based on the findings of external professional organizations. We shall report this as soon as it is ascertained.

KADOKAWA reiterates its deepest apologies to our customers and all those concerned for the considerable inconvenience and trouble this matter has caused.

### **◆ Types of Confirmed Information Leakage (as of June 28, 2024)**

#### **[Business Partner Information]**

- **Personal information of some creators who use music monetization services (NRC)**
- **Information on companies operated by some former employees**
- **Contracts, estimates, and other documents exchanged with business partners**

#### **[Internal Company Information]**

- **Personal information on all DWANGO Co., Ltd. employees (including contract workers, temp workers, part-time workers, and some retired employees)**
- **Personal information on some employees of affiliated companies of DWANGO Co., Ltd.**
- **Internal documents**

### ◆ Notification to Affected Persons

We extend our apologies and shall individually notify outside creators, business partners, and former employees whose information is confirmed as being affected by the leakage. Furthermore, we have established a dedicated helpdesk for inquiries concerning this incident. We shall also explain the matter to our affected employees. For those who cannot be contacted individually, this announcement shall serve as notification.

It is possible that such personal information will be maliciously exploited, and unsolicited email including phishing mail and spam mail will be sent. Please take all precautions if you receive a suspicious email.

#### <Dedicated Helpdesk for Information Leakage Inquiries\*>

[https://qa.nicovideo.jp/helpdesk?category\\_id=982&faq\\_id=22764&site\\_domain=default](https://qa.nicovideo.jp/helpdesk?category_id=982&faq_id=22764&site_domain=default)

\*Japanese only

KADOKAWA reiterates its deepest apologies to our customers and all those concerned for the considerable inconvenience and trouble this matter has caused.

The KADOKAWA Group takes this incident very seriously. While proceeding with a more in-depth investigation of the cause, we will further strengthen our information security systems to prevent a recurrence and will take rigorous measures against ransomware attacks and other such criminal activity.

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**For media inquiries, please contact:**  
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