

Service Outages on Multiple Websites of the KADOKAWA Group

KADOKAWA CORPORATION (Headquarters: Chiyoda-ku, Tokyo; Chief Executive Officer: Takeshi Natsuno; hereinafter “KADOKAWA”) announces that multiple websites of the KADOKAWA Group are currently experiencing service outages. Initial analysis indicates that these outages are likely due to unauthorized external access to the servers used by the KADOKAWA Group.

KADOKAWA expresses deep apologies for the great concern and inconvenience caused to its customers, business partners, and other stakeholders.

Efforts are underway to safeguard and restore the systems to minimize the impact. A summary of the current situation is as follows:

1. Background

Before dawn on Saturday, June 8, multiple servers of the KADOKAWA Group became inaccessible. In response, the affected servers were immediately shut down to protect data integrity. An internal investigation conducted on the same day indicates a high likelihood of a cyberattack.

2. Current status

KADOKAWA is currently investigating and taking countermeasures. At this moment, the ongoing investigation has confirmed that whole Niconico services, KADOKAWA's official website, its e-commerce site “ebten”, and several other websites are affected. KADOKAWA is also investigating the possibility of information leaks.

3. Future actions

KADOKAWA will continue the investigation with the assistance of external experts and law enforcement. As KADOKAWA identifies the precise scope of the impact and gathers more information, it will provide further updates promptly.

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